Diversiboard Board Care

Thank you for purchasing our industry exclusive Diversiboard products which are made with a durable, powder coated (painted) surface formulated specifically to have superior dry erase properties. Below outlines board care instructions for each of our three Diversiboard surface variants, "MB" marker board GLOSS, "PB" projector board MATTE and our Diversiboard SKIN Wall Panel.

General Guidelines

- 1. High humidity, no matter the surface, will make marker erase ability difficult.
- 2. Let the DRY erase marker ink dry completely before attempting to erase.
- 3. Avoid using "block" erasers and free novelty erasers. They often contain abrasive materials that will harm your Diversiboard surface.
- 4. ALWAYS use a **microfiber cloth** for erasing and cleaning. Microfiber is far superior to any eraser based on our testing. We only recommend microfiber that contains a blend of polyester and polyamide (nylon), indicated on the package and/or the cloth label. A microfiber cloth is provided by us in the box with every Diversiboard product purchased. Two convenient sources that sell microfiber cloths with this blend of materials are Wal-Mart in the automotive department or SAM's Club.
- 5. **CLEANERS** You are free to use your own, existing dry erase cleaner. If you are currently using a major brand, know that they have removed alcohol from their formulas making them less effective. Should that fail to provide satisfactory results, we highly recommend our new soy-based cleaner, Ghost Fighter, outlined below.

Cleaning Instructions

- 1. First use your microfiber cloth to remove as much dry erase ink as possible.
- 2. Using our chosen cleaner, spray the spots where residual ink or ghosting remains.
- 3. Using your microfiber again, wipe the affected area clean. A second application may be required.
- 4. In the event that PERMANENT MARKER is accidentally used on our surface, you have two choices:
 - a. Use a spare dry erase marker of the SAME COLOR as the permanent marker and write over it again. Immediately, while it is still wet, use a microfiber and wipe the affected area.
 - b. Using your microfiber, SPARINGLY apply a dab of fingernail polish remover WITH ACETONE and gently wipe the affected area.

Ghost Fighter Dry Erase Cleaner

Ghost Fighter is a SOY-based cleaner for any classroom or boardroom environment. It is the perfect alternative for removing residual dry erase ink or "ghosting" and carries the following features:

- a. Soy-based, natural formula
- b. Environmentally friendly
- c. Virtually odorless and non-toxic
- d. Use sparingly-a little goes a long way
- e. Available in spray bottles, 8 oz. or 32 oz., or refill sizes of 1 gallon or 5 gallon

Should you have further board care questions or would like to purchase Ghost Fighter, contact your local dealer or Track Technology Systems at 1-800-995-3177 or sales@diversitrack.com.

Revision 01/16/2018











